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# Advanced Total Hip & Knee Certification Learning Objectives

At the end of the webinar, participants will have a clear understanding, and ability to discuss the following:

- The components to Advanced Total Hip & Knee certification
- The differences between core and advanced total hip and knee replacement certifications
- The steps to becoming certified

### The Gold Standard in

### **Private Accreditation**

For health care accreditation, the knowledge and experience of The Joint Commission is unmatched. Our commitment to excellence is applied with equal passion and rigor to our Orthopedic Certification program.





### Advanced Total Hip & Knee Replacement (THKR)

The Joint Commission offers this certification in collaboration with the American Academy of Orthopedic Surgeons (AAOS).





**Advanced Total Hip and Knee Replacement Certification** 

### Advanced Total Hip and Knee Replacement Certification



**Certified Programs** 

### Orthopedic Certifications Help You Achieve Excellence

We designed our portfolio of orthopedic certifications to meet the specific needs of a range of Joint Commission-accredited organizations within hospitals, critical access hospitals (CAHs), and Ambulatory Surgical Centers (ASCs).

- 121 Advanced Total Hip and Knee Replacement
- 437 core hip replacement
- 443 core knee replacement
- 4,141 Disease Specific Care certifications, across 110 certification programs with TJC www.Qualitycheck.org

<sup>\*</sup>Current as of February 19th, 2020



## Advanced Certification for Total Hip and Total Knee Replacement (THKR)

The Advanced Certification program helps organizations develop consistent communication and collaboration among all health care providers involved in the care of the patient — from the presurgical orthopedic consultation with their surgeon to the intraoperative, hospitalization or ASC admission, rehabilitation activities and then the follow-up visit with the orthopedic surgeon.

### **Key Requirements**

- Patient-centered care from consultation through follow-up
- Site of procedure (hospital inpatient or outpatient, or ambulatory care)
- Instructions and advice provided to patients and caregivers
- Staff proficiency in all patient settings and transition of care

- Shared decision-making with patient throughout continuum of care
- Collaboration among the clinical team
- Ongoing improvement processes

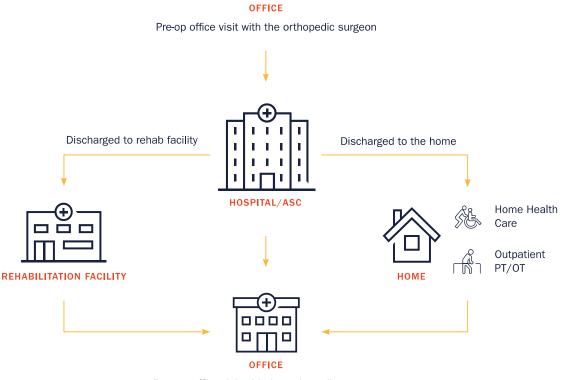






## Communications Through the Continuum of Care

- Communication and collaboration among intraoperative and PACU staff
- Patient education and discharge planning and physical/occupational therapy



Post-op office visit with the orthopedic surgeon

What is Orthopedic Certification?



Our orthopedic certification provides structure for programs to improve their patient outcomes and reduce patient risk.

Certification shows an organization's commitment to continuous performance improvement. Orthopedic Certification options are evaluated under the Disease-Specific Care Certification manual and have three components:

- Standards
- Clinical Practice Guides
- Performance Measurement

This structure provides a framework for consistency of care to improve patient outcomes.



### **Disease Specific Care Certification Standards**

A hospital is asked to demonstrate elements of 6 categories of standards

- DSPR: Program Management
- DSDF: Delivering / Facilitating Care
- DSSE: Supporting Self-Management
- DSCT: Clinical Information Management
- DSPM: Performance Measurement
- CPR: Certification Participation Requirements

Requirements specific to Total Hip and Total Knee Replacement

This is the framework for self-assessment



### Disease Specific Care Certification Standards

## Standards, Elements of Performance, and

Scoring	

The program defines its leadership roles.

Standard DSPR.1 -

#### Elements of Performance for DSPR.1

The program identifies members of its leadership team.

#### Requirement Specific to Total Hip and Total Knee Replacement

The organization identifies a medical director for the total hip and total knee program.

**Note:** The medical director for the program must have experience in the care of patients undergoing total hip and total knee replacements in order to provide clinical guidance and administrative leadership to the program.

- 2. ① The program defines the accountability of its leader(s).
- The program leader(s) guides the program in meeting the mission, goals, and 3. objectives.

### Requirement Specific to Total Hip and Total Knee Replacement

The program leader(s) collaborates with community health care settings and providers to support the continuum of care and patient outcomes.



### Clinical Practice Guidelines

Clinical care is provided based on industry guidelines / evidence-based practice

Hospitals will be expected to demonstrate their application of and compliance with clinical practice guidelines, which may include the guidelines and recommendations published by the American Academy of Orthopaedic Surgeons relevant to the patient being treated

Guidelines to cover the entire continuum of care

- Pre-Operative Evaluation/Optimization
- Post-Operative Care
- Anesthesia (Regional)
- DVT Prevention
- Early Mobilization
- Pain Management
- Recommendations for Rehabilitation



### Performance Measurement

Centers seeking certification are required to collect and submit data for a specified measure set

- THKR 1 Regional Anesthesia
- THKR 2 Postoperative Ambulation on the day of Surgery
- THKR 3 Discharged to Home
- THKR 4 Preoperative Functional/Health Status Assessment

Most recent 4 months of collected data should be reported to The Joint Commission prior to the on-site review

Organizations will collect monthly data on measures and report the data on a quarterly basis on *The Joint Commission Connect* extranet site

## THKR-1 Regional Anesthesia The Joint Commission



Numerator	Patients undergoing a total hip or total knee replacement with regional anesthesia attempted or administered
Denominator	Total hip & total knee replacements

Denominator Population	Numerator Population
<ul> <li>Total Hip replacements</li> <li>Total Knee Replacements</li> </ul>	<ul> <li>Included</li> <li>Regional anesthesia administered or attempted</li> <li>Neuraxial anesthesia (spinal/epidural)</li> <li>Peripheral nerve blocks</li> <li>Regional anesthesia or peripheral nerve block administered with general anesthesia, conscious/deep sedation/MAC</li> </ul>
<ul> <li>Excluded</li> <li>Medical reason for no regional anesthesia</li> <li>Patient refusal</li> <li>History of spinal fusion</li> </ul>	• None

## THKR-2 Postoperative Ambulation on Day of Surgery



Numerator	Patients who ambulated on the day of surgery
Denominator	Total hip & total knee replacements

Denominator Population	Numerator Population
Included: Total hip & knee replacements	<ul> <li>Included: Postoperative ambulation</li> <li>Day of surgery</li> <li>Any location including PACU</li> <li>Patient ambulates ≤ 4 hours of dc from PACU</li> </ul>
<ul> <li>Postoperative patients who are admitted to ICU the day of surgery</li> <li>Medical reason for not ambulation on day of surgery</li> <li>Femur, hip, pelvic fractures</li> <li>Patient expired/left AMA the day of surgery</li> </ul>	Excluded: • None

## THKR-3 Discharged to Home The Joint Commission



Numerator	Patients discharge to home
Denominator	Total hip & total knee replacements

Denominator Population	Numerator Population
Included: Total hip & knee replacements	<ul><li>Included:</li><li>Patients discharged to home</li></ul>
<ul> <li>Excluded:</li> <li>Bilateral/concurrent procedures         (INPATIENTS ONLY)</li> <li>Femur, hip, pelvic fractures</li> <li>Expired or left AMA</li> <li>Resident of nursing home or "other health care facility"</li> <li>Medical reason for not discharging patient to home</li> </ul>	Excluded: • None

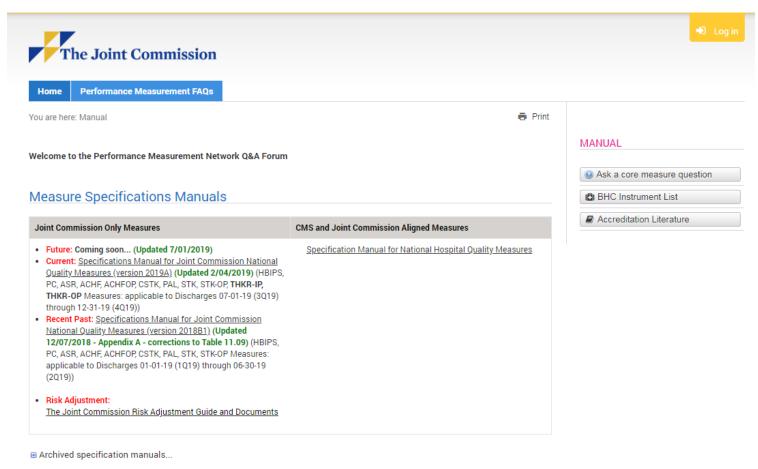
# THKR-4 Preoperative Functional/ Health Status Assessment

Numerator	Patients who completed the general health (VR-12 or PROMIS-Global) <b>AND</b> joint specific functional status assessments (HOOS Jr/subscales or KOOS Jr/subscales) within 90 days prior to surgery
Denominator	Total hip & total knee replacements

Denominator Population	Numerator Population
Included: Total hip & knee replacements	<ul> <li>Included:</li> <li>Patients who completed the general health (VR-12 or PROMIS-Global) AND</li> <li>Hips: HOOS Jr. (6 questions) or HOOS pain, function daily living subscales (27 questions)</li> <li>Knees: KOOS Jr. (7 questions) or KOOS stiffness, pain, function daily living</li> <li>subscales (28 questions)</li> <li>Within 90 days prior to surgery</li> </ul>
<ul><li>Excluded:</li><li>Femur, hip, pelvic fractures</li></ul>	Excluded: • None

## Performance Measures Q & A Forum





https://manual.jointcommission.org/



### **Performance Improvement**

### 7 questions regarding improvement planning

- Scope of Performance Improvement Activities
- Composition of Disease Management Team
- Performance Improvement Goals and Objectives
- Activities that are underway to achieve Goals and Objectives
- Process by which data and analysis is shared across the organization
- Where the Performance Improvement plan fits in the context of the larger organization-wide plan
- Identify the individual by title that has ultimate responsibility for the organization wide performance improvement plan



### **Benefits of Orthopedic Certification**

Achieving certification through The Joint Commission sets your program above the rest.

- Provide organizations with a pathway to excellence
- Provide a framework to improve patient outcomes
- Reduce variation in care delivery
- Establish a consistent approach to care, reducing the risk of error
- Demonstrate commitment to a higher standard of clinical service

- Organize teams across the continuum of care
- Provide a competitive edge in the marketplace
- Enhance staff recruitment and development



# **Key Comparisons Between Core Program and Advanced Program**



Physicians office(s), inpatient/hospital pased outpatient/ambulatory surgery senter and post follow-up care organizations
<ul> <li>Advanced certification for organization:         <ul> <li>Must perform both total hip replacement and total knee replacement</li> </ul> </li> <li>One certification decision for the whole total hip and total knee replacement program</li> </ul>
or Ac



Core	Advanced
Tracer sites:  • Hospital  • Ambulatory surgery center	<ul> <li>Tracer sites:</li> <li>Physician office visit and/or direct communication with office staff</li> <li>Hospital</li> <li>Ambulatory surgery center</li> </ul>
<ul><li>Review day (1 day)</li><li>Core hip certification</li><li>Core knee certification</li></ul>	<ul><li>Review days:</li><li>2-day intense review of entire total hip and total knee replacement program</li></ul>
Core standards disease-specific care	Core standards disease-specific care + advanced standards for advanced certification for total hip and total knee replacement



Core	Advanced
Surgical tracer:  • Visit and communication with peri-operative team	<ul> <li>Surgical tracer:         <ul> <li>Surgical observation and conversation with entire peri-operative team</li> <li>Observation of hand-offs between each care area</li> </ul> </li> <li>**Arrange for reviewer to observe either a total hip or total knee replacement day 1 or day 2 of review</li> </ul>
<ul><li>Hand-off:</li><li>Discussion with staff regarding hand-offs</li></ul>	<ul> <li>Hand-off:</li> <li>Direct observation of hand-off communications throughout entire care continuum</li> </ul>



Core	Advanced
Communication and collaboration:  • Team within the hospital  • Working toward High Reliability	<ul> <li>Communication and collaboration:</li> <li>Communication, collaboration, and shared decision making throughout the entire continuum of care</li> <li>Continuum of care contains:</li> <li>Physician's office visit to preoperative area, preoperative area to intraoperative area, intraoperative area to postoperative area, postoperative area to patient care unit, patient care unit to discharge, discharge to physician's office for follow-up care, and any post discharge care</li> <li>Includes hand-offs/transitions within care areas</li> <li>Consensus among practitioners to limit variation using concepts of High Reliability</li> </ul>



Core	Advanced
<ul><li>Uniformity:</li><li>Program in the hospital or ambulatory surgery center</li></ul>	<ul> <li>Uniformity:         <ul> <li>Across the entire care continuum</li> </ul> </li> <li>Physician office(s), inpatient / hospital based outpatient / ambulatory surgery center, and post discharge</li> <li>Consistency of all physicians in the program. No significant outliers in physician practice</li> </ul>
<ul><li>Order sets:</li><li>Movement toward standardized order sets for all physicians</li></ul>	<ul> <li>Order sets:</li> <li>Consistent use of standardized order sets for all physicians</li> </ul>
<ul><li>Preoperative evaluation:</li><li>Notes regarding this being completed</li></ul>	<ul> <li>Preoperative optimization:</li> <li>All notes need to be available from providers as part of the medical record</li> </ul>



Core	Advanced
Standardization:  • Clinical practice guidelines  • Order sets	<ul> <li>Clinical practice guidelines</li> <li>Follow the entire scope of the program (i.e., preoperative assessment and testing, perioperative procedures, postoperative pain management, antibiotics, mobility, DVT prophylaxis)</li> <li>Order sets</li> <li>Among physician(s) inpatient / hospital based outpatient / ambulatory surgery center across the care continuum from office(s) through follow-up visit</li> <li>Specific guidelines for both hip and knee</li> </ul>



Core	Advanced
<ul> <li>Physician engagement:</li> <li>-Physician champion /         medical director identified,         involved in program         initiatives</li> </ul>	<ul> <li>Physician engagement:</li> <li>Medical director identified</li> <li>Surgeon(s) involvement (i.e., program initiatives, team meetings, data analysis, performance improvement, staff in-service and education)</li> </ul>
Patient education:  • -Content review of preoperative education (i.e., joint class)	<ul> <li>Patient education:</li> <li>Content review of preoperative education (i.e., joint class)</li> <li>Direct observation of a portion of the class (no minimum class number required), perioperative patient interviews, therapy sessions, patient discharge teaching, or other patient education</li> </ul>



Core	Advanced
Post discharge:  • Review hospital / ambulatory surgery center discharge process	<ul> <li>Post discharge:</li> <li>Review discharge process</li> <li>Review data communication from post discharge entities to see engaged tracking through patient follow-up visit</li> </ul>
<ul> <li>Functional outcomes:</li> <li>Should be considering, if not implementing, some form of functional outcome measures</li> </ul>	Functional outcomes:  • Should have strong functional outcome data
<ul> <li>Performance measures:</li> <li>4 performance improvement measures of organization(s) choice (2 of 4 must be clinical)</li> </ul>	<ul> <li>Performance measures:</li> <li>4 standardized performance improvement measures</li> <li>Use of Regional Anesthesia, DOS Ambulation, Discharge Disposition and Pre-operative Functional Assessment completed</li> <li>Must be participating with AJRR</li> </ul>



# The Steps to Apply Certification Roadmap



Contact <u>certification@jointcommission.org</u>

### **Pre-Application**

- Review Standards in E-dition® and analyze gaps
- Review Standardized Performance Measures
- Identify Clinical Practice Guidelines
- Complete Performance Improvement Plan
- Establish a Ready Date

### **Complete Application on Connect® portal**

No Performance Measure data required

### **Prepare for Onsite Review**

- Use the Review Process Guide on Connect® portal
- Upload most recent 4 months of measure data

### **Onsite Review**

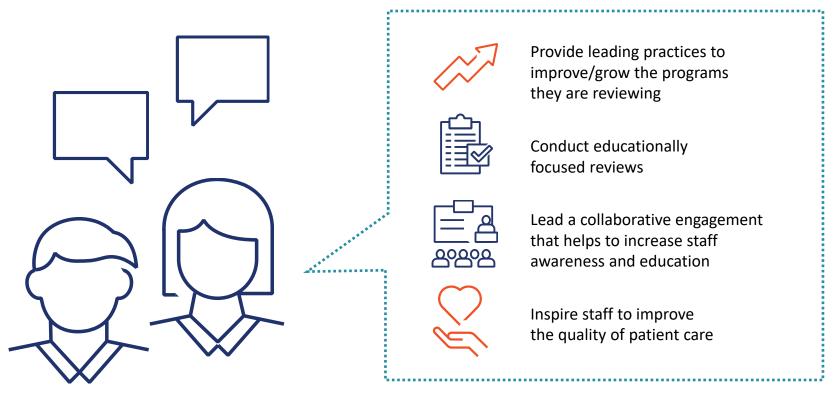
2 Day x 1 Reviewer

### **Joint Commission Reviewers**



Provide best-in-class expertise and create a collaborative experience for our certifying organizations

### Our reviewers are subject-matter experts in the program being reviewed and provide enormous value for your organization:





## **THKR Two-day Agenda**

- Opening conference
- Planning meeting
- Patient tracers
  - Peri-operative, Inpatient, Post-discharge
  - Visit or conference calls with orthopedic surgeon office staff, MD, PA, NP
  - Patient education, interview, or observation; such as, joint class, therapy session observation, discharge instructions, etc.
- Data tracers
- Competency and privileging
- Issue resolution
- Closing conference

### Resources





### Disease-Specific Care Certification Review Process Guide 2020





## Advertise Your Achievement



### Why Work with the Joint Commission

Your Source for Orthopedic Certification



# Looking to Elevate and Strengthen Your Orthopedic Program?

The Joint Commission can help. With a comprehensive suite of offerings to choose from — backed by the expertise and insight of our robust orthopedic care experience — you will find the guidance, knowledge and framework you need to achieve improved outcomes and continued success.

### Reach out today

For more information on Joint Commission orthopedic certification, please contact us at certification@jointcommission.org today.



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